Intergation Project Discussion

# Wednesday, May 29, 2017

Attendees:

Delaney Heileman – Project Manager

Carlos Alicea – Technical Resource, Sr. Advisor

## Notes:

Carlos started at EMC and worked as the app group lead during phase two. Internal issues that cannot be resolved escalate to him and he then contacts ServiceNow.

#### Project Goal:

The goal is to uncover all integrations (Dell, AIC, EMC) and create a record of what is active and inactive. Identify integrations that can be removed.

#### Talked about integrations:

PlanIT and IDS will probably be going away

Confused as to the relevance of Twilio

## action Items:

Delaney:

Make sure this is on Change Point. Guarantee validity of project.

Contact:

Raiyan Ahmed

Carlos:

Make contact with Sharath (AIC) and set up a meeting with the goal of ensuring we have all integrations.

## Useful documents:

### Use case:

Machine generated alternative text:
VersionOne 
SCCM 
Whalley / 
WPI 
SMARTS 
vRB 
& p rOÉCtS 
PCS 
Softvva re 
Data 
Procurernert 
I nfcrrmtjcn 
PlaniT 
ates 
Incident 
Change 
Demand 
problem 
Asset 
Server 
Autienticatm 
Twilio 
D user 
I nfO 
emc@ n 
Za bbix 
Propel / 
SRM 
BrassRing 
New User 
EMC Email 
B141T 
SFDC 
Email 
Data 
Voice / S MS 
N otify 
ServiceNow 
CM DB 
c N,'DB 
Data 
VCINV 
Irrdent 
Create 
tridents 
Cente Files (to SN) 
IT Insight 

### integration Rationalization project description

